



**STATE OF LOUISIANA
BOARD OF EXAMINERS OF
NURSING FACILITY ADMINISTRATORS**

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LABENFA Complaint Procedure

This Louisiana Board of Examiners of Nursing Facility Administrators **does not** accept anonymous written or oral complaints. All complaints must be completed on the form provided. The form requires that the complaint be a sworn affidavit before a notary.

To access the formal complaint form, click on the "**Administrator Forms and Procedures**" tab and then the "**LABENFA Complaint Form**" link.

Prior to completion of this formal complaint, you may wish to consider the following:

1. Address your complaint with the Facility Administrator.
2. Address your complaint with the Management Company.
3. Address your complaint with the Facility Ombudsman.

Note:

The Louisiana Department of Health and Hospitals complaint desk will accept anonymous complaints. You may reach them at (888)810-1819.